

# Limited Warranty Application Form



Customer Name : \_\_\_\_\_

Date of Purchase : \_\_\_\_\_ Product Code : \_\_\_\_\_

Place of Purchase : \_\_\_\_\_

Batch/Serial Number : \_\_\_\_\_

Copy of Original Purchase Receipt Attached : YES or NO 

Original 5 Year Warranty Receipt Attached : YES or NO 

Other Proof of Purchase Date Attached : YES or NO 

## WARRANTY

Trolley Dollies warrants your product to be free from defects in material and workmanship for a period of two years with some products having an optional three year upgrade for a total of five years from the original date of purchase. If you discover a defect in a product covered by this warranty we repair the part at our discretion using new or refurbished components or if repair is not possible, replace the item.

## EXCLUSIONS

This warranty covers defects in manufacturing discovered while using the product as recommended by the manufacturer. The warranty does not cover loss or theft, nor does cover extend to damage caused by misuse, abuse, environment, unauthorized modification, improper storage conditions, lightning or natural disasters. The warranty does not cover parts that are subject to normal wear and tear replacement requirements, such as castors.

## LIMITS OF LIABILITY

Should the product(s) fail, your sole recourse shall be repair or replacement, as described in the preceding paragraphs. We will not be held liable to you or any other party for any damages that result from the failure of this product. The excluded damages include, but are not limited to, the following, lost profit, lost savings, lost data, damage to other equipment, and incidental or consequential damages arising from the use, or inability to use this product. In no event will Trolley Dollies be liable for more than the amount of your purchase price, not to exceed the current list price of the product, and excluding tax, shipping and handling charges. Shipping charges for repairs may be forwarded to purchaser.

## HOW TO OBTAIN SERVICE UNDER THIS WARRANTY

Contact the place of purchase.

## REQUIREMENTS

Purchaser may be held liable for return shipping cost of parts to the manufacture, or authorized repair centre or payment of any customs clearance fees, charges or duties are the responsibility of the user.

**REPLACEMENT OF POWER BOARDS:** During the specified warranty period replacement will only be granted when original purchaser sends photo (Power Board removed from product and the power lead once unplugged severed from base no more than 25mm) and Receipt of Purchase to their supplier.